



Welcome to PerfectServe!

PerfectServe is the system standard for clinical communication at Wellstar.

<u>To begin using PerfectServe</u>, please check your email for a message containing your PerfectServe credentials needed to access the system via our mobile application, which can be downloaded in the Apple App Store or Google PlayStore by searching "PerfectServe Practitioner". Please note:

- If you are joining an existing group with an established solution in PerfectServe, once PerfectServe receives your information, we will build you to match your partners in the group. If you want to make specific adjustments to your contact or notification preferences, contact the PerfectServe Support Center.
- 2. If you are a solo practitioner or part of a group that is new to Wellstar, please contact the PerfectServe Support Center to ensure that we have a solution in place that meets your communication needs.

To contact the PerfectServe Support Center directly, please call (877) 844 – 7727 or go to <u>perfectserve.com/support</u> to speak with a representative.

For additional education on the mobile application, please see attached User Guide or go to <u>www.PerfectServe.com</u> to view additional *Resources* within our *Client Portal*, including a short video walking through the PerfectServe mobile application.

For any other additional assistance, please contact the PerfectServe Support Center and we are happy to help.